

## RESPONSIBLE GAMING POLICY

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### POLICY STATEMENT

At Scientific Games, Responsible Gaming is about helping people enjoy lottery games in a safe, informed and balanced way. We are committed to protecting players and supporting healthy play through practical, proactive action.

We see Responsible Gaming as part of who we are and how we work. It shapes our business decisions, our product development and the way we support our customers, partners, employees and communities.

We believe clear, consistent Responsible Gaming standards help build trust, strengthen the lottery industry and support the long-term success of our lottery partners and the well-being of their players.

We recognize our responsibility to provide products, technologies and services that are fair, safe and engaging. We will continue to work with stakeholders to make Responsible Gaming visible, practical and effective.

As a business, Scientific Games and our people will keep investing our energy, creativity and resources into initiatives that support healthy play and help reduce gambling-related harm.

### PURPOSE

This policy explains our Responsible Gaming approach in a way that is clear for employees, customers, partners and other stakeholders. It sets out what we are committed to, how we put those commitments into practice and how we support player protection and industry integrity.

## SCOPE

This policy applies globally to all employees of Scientific Games, LLC, its affiliates and subsidiaries, together referred to as “Scientific Games” or the “Company”. Until a jurisdiction-specific policy is issued, this policy applies to those entities and locations, unless local laws or regulations require otherwise.

It also applies to Scientific Games’ officers, directors, contractors, consultants, customers and users of our products and services.

## STRUCTURE

Our Responsible Gaming program sits within our wider Corporate Responsibility framework, with a clear focus on player protection and ethical business practices. The Corporate Responsibility team leads the delivery, compliance and reporting of the commitments set out in this policy.

Responsible Gaming is not owned by one team alone. Legal, Public Policy, Strategic Communications, Sales and other key functions all help embed Responsible Gaming into everyday decisions, business practices and stakeholder relationships.

## RESPONSIBLE GAMING GOALS AND PRINCIPLES

Our Responsible Gaming program is guided by practical goals that shape our priorities and annual plan. We are committed to:

- **Protecting players and supporting healthy play** by providing tools, practices and information that help prevent problem gambling and underage gambling.
- **Building a strong Responsible Gaming culture** by helping employees understand their role and follow recognized industry good practice.
- **Working with external organizations** that use research and evidence to better understand, prevent and address problem gambling.

We put these goals into practice through the following principles across our operations:

### 1. *Healthy Play*

Helping players enjoy lottery products without creating undue risk for themselves or others through:

- Continual review and enhancement of player protection measures within the products and services Scientific Games provides.
- Integrating current research and best practices into the development of new products and features.
- Ongoing evaluation of potential risks associated with products and services before they go to market.
- Providing players and other stakeholders with clear, accurate information, such as game rules, odds and responsible gaming tools, so they can make informed choices.

- Ensuring all Scientific Games products and services comply with local Responsible Gaming requirements and are designed for accessibility.

## **2. *Stakeholder Collaboration***

Working with others to share knowledge, learn from evidence and improve Responsible Gaming practice:

- Collaborating with external and internal stakeholders, including lottery partners, regulators, research institutes and advocacy groups, to develop Responsible Gaming policies.
- Sharing relevant data and industry insights with customers to support effective Responsible Gaming initiatives.
- Partnering with organizations that support people affected by problem gambling.

## **3. *Responsible Gaming Education and Awareness***

Helping employees understand Responsible Gaming and the part they play:

- All Scientific Games employees complete mandatory Responsible Gaming induction training and receive ongoing awareness training.
- Employees in specific roles, such as Customer Services, HR, product design, marketing and sales, receive additional tailored training where needed.
- Supporting broader Responsible Gaming awareness campaigns led by stakeholders, such as Problem Gambling Awareness Month, Responsible Gaming Education Month and Gift Responsibly.

## **4. *Player-Facing Initiatives***

Keeping player safety at the center of what we offer:

- Player safety is central to the way we design, develop, manufacture and deliver our products and services.
- We carry out a Responsible Gaming risk assessment as part of the design and development process for all marketable Scientific Games products and services.
- Offering operators technology that helps them monitor player behavior and minimize potential issues.

## **5. *Responsible Advertising and Marketing***

Promoting our products and services in a responsible, honest and transparent way:

- We ensure that advertising and marketing, including materials and messages that may influence the player experience, comply with applicable laws, regulations and guidance.

- Promotional activities are not targeted at minors or self-excluded individuals and must not be misleading. Advertising and marketing also promote Scientific Games' Responsible Gaming resources, product features and tools.
- Following an internal Code of Principles for marketing, with Responsible Gaming and Legal review for advertising materials.

## **6. *Regulatory Compliance***

Meeting our Responsible Gaming commitments and being transparent about our progress:

- Scientific Games adheres to all applicable local, national and international gambling regulations.
- Each year, we review the effectiveness of our policies, practices and controls and report findings to the Executive Leadership team.
- We actively support relevant external stakeholder and third-party reviews.
- Where appropriate, Scientific Games reports transparently on its Responsible Gaming performance and initiatives, including through our annual Sustainability Report and industry trade publications.

## **7. *Monitoring and Reporting***

We measure and report on the effectiveness of our Responsible Gaming program by:

- Setting and tracking Responsible Gaming KPIs.
- Carrying out planned reviews and reporting on the findings.

Each year, we review the effectiveness of our policies, practices and controls and share the findings with the Executive Leadership team.

## **EMPLOYEE SAFER GAMING PROTECTIONS**

Many Scientific Games employees may have limited direct interaction with gambling, but we recognize that working in the lottery industry can create additional awareness of, and potential exposure to, gaming products.

Employee conduct related to lottery play is addressed in Scientific Games' Code of Business Conduct, which all employees are required to follow.

Employees who need support related to problem gambling can contact their Human Resources Business Partner for help identifying available resources. Specific benefits and support options may vary by location.

## **GOVERNANCE**

The Scientific Games Executive Leadership team is responsible for ensuring the requirements of this policy are implemented and embedded in relevant decision-making processes.

The Vice President, Corporate Responsibility is the policy lead and is responsible for reviewing and developing this policy on an annual and ongoing basis.

#### **ADMINISTRATION OF THE POLICY.**

The Vice President, Corporate Responsibility, or their designee, is responsible for administering this policy and implementing any necessary operational or audit procedures to support compliance. This includes processes, procedures, training and retraining needed to help ensure the policy is followed. The Vice President, Corporate Responsibility, is also authorized to update the policy from time to time to reflect applicable local, state and federal laws.

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**Document Owner:** Andy Jackson, Vice President of Corporate Responsibility

**Prior Version Effective Date:**

**Summary of Changes:**